VISIBILITY

# Audit log & export

**Who connected to which device, when and from where, in a log that shows when an entry has been changed or removed.**

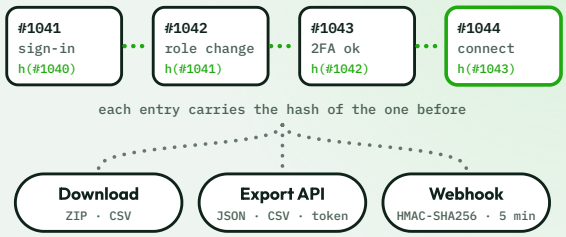
## What it is

Every company account keeps an audit log of sign-ins, admin actions and connections. It is part of every commercial plan, readable by admins and by a read-only **AUDITOR** role, and can be downloaded or streamed into your own systems. The content of a connection is never recorded.

## Key capabilities

- **What is logged.** Admin actions with actor, role and IP address; sign-ins, failed sign-ins and new devices; every connection a member starts (who, which device, when, from which public address, with or without a second factor); 2FA results, Beam-in codes, company key events and security alerts.
- **Tamper-evident hash chain.** Each entry carries a hash of the one before it. Entries cannot be edited and are removed only by the retention run, so a changed or missing entry breaks the chain and the server's chain check finds it.
- **Retention per plan:** 30 days on Basic, 6 months on Standard, 12 months on Premium.
- **Download** as a ZIP with a CSV file (Standard, Premium).
- **Export API** (Premium): read-only token, valid 1 to 365 days and revocable; filter by time or sequence number, JSON or CSV.
- **Webhook** (Premium): new entries are posted to your HTTPS endpoint every 5 minutes, signed with HMAC-SHA256 and a timestamp.

## HOW IT WORKS




A changed or deleted entry no longer matches the hash in the next one.

## Plan availability

| PLAN | INCLUDED |
|---|---|
| **Basic** | Audit log in the app, kept 30 days; security alerts |
| **Standard** | Kept 6 months; download as CSV |
| **Premium** | Kept 12 months; download, export API, webhook |

Security alerts go to all admins in the app and by mail, e.g. new admin, sign-in or 2FA settings changed, domain lost, break-glass account used. The company version is rolled out in stages: ask us what is live for your plan.

## Requirements

- Any Commercial plan; MAIN-ADMIN, ADMIN or AUDITOR role to read it
- Export API: a token created by an admin (with a fresh second factor) or an auditor
- Webhook: an HTTPS endpoint that checks the signature and the time

## Learn more

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